

# **Applying for Emergency Assistance: What you need to know**

**Is your family being legally evicted from your home for not paying your rent or mortgage?**

**Is your family living in a shelter or other temporary place?**

**Is your heat or electricity being disconnected?**

If you have answered “yes” to any of these questions, the emergency was outside your control, and you already have pursued other financial options, your family may be eligible for an **Emergency Assistance (EA)** payment for housing or utilities costs.

## **EA Program Requirements:**

- Your family must include at least one adult and at least one dependent child.
- Everyone in your family must be a resident of Wisconsin and a citizen or qualified alien of the United States.
- Your family must be low income.
- Your bills must be more than the funds you have available to pay those bills for the month of the emergency (or for the next 30 days after the emergency).
- Your family has pursued all other financial options.
- You have not received EA in the last 12 months.

## **Application:**

To apply for EA, you must:

- Complete an EA Application form. You can get this form at your local W-2 agency.
- Give the W-2 agency proof that the information reported in your EA application is true.

## **Assistance:**

In most cases, the maximum eligible payment amount is \$150 per group member.

## **Time Frame:**

The goal of EA is to get families help quickly (usually five days). If you have given the W-2 agency all the information they asked for, and are found to be eligible, the W-2 agency must make the EA payment within five business days of the date you applied. The payment may take longer if your family is homeless and has not yet found a new home.

## **Where to Apply:**

The Division of Family Supports (DFS) is an equal opportunity employer and service provider. If you have a disability and need to access this information in an alternative format, or need it translated to another language, please call (608) 266-3400 or (866) 864-4585 TTY (Toll Free). For civil rights questions call (608) 266-5335.